

Behavior Policy Enforcement Guidelines

This document is intended to ensure that conduct issues are dealt with in a consistent manner and guarantee that library facilities are safe and welcoming to all. Persons who violate the policy may receive a warning from staff and/or an opportunity to correct their behavior or leave the library. Any persons suspended from the library will also have their computer access blocked until the end of their suspension period.

Illegal activity, as well as any repeated violations of the Behavior in the Library Policy or other library policies may result in removal from the facility and/or suspension of library privileges. Longer suspensions may be given depending on the severity of the offense. In addition, where authorized by Federal, State or local law, violations of these guidelines may also result in arrest.

Behavior	First Offense	Second Offense	Third Offense
Sleeping at computer terminals; lying on the floor or furniture; camping or lodging	Give warning, customer may correct or leave	Give warning, customer may correct or leave	7 day
Using equipment/areas/furniture other than for the intended purpose	Give warning, customer may correct or leave	Give warning, customer may correct or leave	7 day
Leaving personal items unattended	Give warning, customer may correct or leave	Give warning, customer may correct or leave	7 day
Strong pervasive odors, including odors caused by perfume and cologne	Give warning and provide information on available resources if needed	Give warning, customer may correct or leave	7 day
Bringing a non-service animal into the library.	Give warning, customer may return without pet	Give warning, customer may return without pet	7 day
Bringing in large items including, but not limited to, bedding, carts, bicycles, or luggage and not using them for the intended purpose	Give warning, customer may correct or leave	Give warning, customer may correct or leave.	7 day

Pest control (i.e. bed bugs)	Investigate and provide information on available resources if needed. Suspension until proof of treatment.	Suspension until proof of treatment	Suspension until proof of treatment
Smoking inside the library, within 25-feet of the entrance, or anywhere on SJSU campus	Give warning, customer may correct or leave	1 day	7 day
Soliciting money, donations, or signatures	Give warning, customer may correct or leave	1 day	7 day
Blocking library entrance areas, aisles, or passages; interfering with the flow of pedestrian traffic	Give warning, customer may correct or leave	1 day	7 day
Not wearing shoes or a shirt	Give warning, customer may correct or leave	1 day	7 day
Eating or drinking outside of designated areas	Give warning, customer may correct or leave	1 day	7 day
Making any loud or unreasonable noise or other disruption, including disruptive use of personal communications or entertainment devices	Give warning, customer may correct or leave	1 day	7 day
Adults using the Children or Teen areas	Give warning and direct adult to other areas in the building where seating is available	7 day	14 day
Failure to comply with reasonable staff or security request	1 day	7 day	14 day
Intoxication	1 day	7 day	14 day
Unreasonable use of the restrooms, including laundering and bathing	1 day	7 day	14 day
Stalking or following customer(s) and/or staff	1 month	2 month	3 month

Refusing to leave or returning to the building after being suspended	Additional 14 day	Additional 1 month	Additional 2 month
Audio, video, photographic, or any other recording of a library customer	14 day	1 month	3 month
Urination or defecation outside of restroom facilities	14 day	1 month	3 month
Large disturbance	1 month	2 month	3 month
Theft	1 month	2+ month (depending on severity/value of loss)	3+ month (depending on severity/value of loss)
Possession, use, or under the influence of an illegal substance	1 month	3 month	6 month
Verbally abusing staff and/or customer(s), including name-calling or other language that is degrading and disruptive	1 month	3 month	6 month
Possession of weapons	3 month	6 month	1 year
Sale or intent to sell illegal substances	3 month	6 month	1 year
Verbal or non-verbal threat of physical harm	6 month	1 year	2 year
Indecent exposure. Including, but not limited to, having sex and/or exhibiting lewd and offensive nakedness	6 month	1 year	2 year
Physical assault or battery of staff and/or customer(s)	1 year + (depending on severity)	18 month + (depending on severity)	2 years + (depending on severity)
Sexual assault	2 years	3 years	TBD*