

**University Library Board**  
**February 23, 2009**  
**Minutes**

**Attendees:** Celia Bakke, Anthony Bernier, Julia Curry, Jean-Luc Desalvo, Ruth Kifer, Luann Budd (guest), Jessica Pryde, Maureen Smith, and Joel West.

**Transcriber:** Bridget Kowalczyk

**Absent:** William Cavu-Litman, James Kao, John Lee, Danelle Moon, Judith Lessow-Hurley, Cleber Ouverney, and Christina Peterson.

1. Joel moved to approve the minutes from February 2, 2009, Celia seconded. The minutes were approved.
2. Report from Task Force to Investigate Open Access to Faculty and Student Publications & other access related task force issues (Bakke/West)
  - The Task Force is still determining the scope of its goals. It will meet on March 13<sup>th</sup> and discuss subcommittees.
  - Heather Joseph's visit on March 3<sup>rd</sup> will be videostreamed and taped, then made available as a podcast.
  - House Bill 801 threatens to overturn the NIH policy of requiring grant recipients to make their published results accessible to the public, as well as preventing other agencies from following the NIH's lead.
3. Library's Five Year Program Review (Kifer)
  - Professional Development – Luann Budd
    - In 2003 the library's training needs were focused on the new merged institution, including facilities, services, emergency response, the library website, catalog, and unit-specific training.
    - In 2004-2005 consultants were brought in to analyze and recommend staff training needs. Training priorities included Team Lead & Unit Head training, communication, team building, motivating staff, and leadership.
    - In 2006-2007 the SJSU Professional Development Working Group (with representation from the entire SJSU library) was created to review existing professional development and training programs and to make recommendations for best practices.
    - In 2008 the SJSU Professional Development & Training Council was formed (with 3 staff, 3 faculty, co-chaired by the Director of Administrative Services & the Human Resources Coordinator). The Council is charged with creating an annual proposal for professional development and training, and coordinating various training opportunities available. The Council is focusing on 2 themes in training this year: 1) using technology and 2) team leadership and communication. Tech Tuesdays was established to provide technology training to staff on a regular basis.
    - The Council also hosts Brown Bag lunches for staff to share knowledge. Focus Groups are planned in the near future to evaluate the training program and to plan for next year.
  - LibQUAL update – Bridget Kowalczyk
    - LibQUAL+ is being conducted by a consortium of CSU libraries, including SJSU Library.
    - It is a perceptions survey that gathers data on Library as Place, Affect of Service, and Information Control.

- The Library will send the survey to all University faculty and staff and a 20% random sampling of students.
  - Questions measure the user's expectations for minimum and desired service levels, as well as their perceived service levels.
  - It was noted that the demographics do not include a question on race or ethnicity. Bridget will contact LibQUAL regarding this omission and report findings back to the Board.
  - SJSU plans to launch the survey April 6<sup>th</sup>. Faculty are asked to encourage their students to take the survey should they receive it.
4. Discussion of three projects for subcommittees (Smith)
- Library donations from grants or gifts to colleges
    - Anthony expressed an interest in exploring this topic.
  - Alumni and library privileges
    - Jean-Luc, Tina, Joel & Celia
    - Suggestions included investigating privileges at other institutions.
  - Library promotion of reading
    - Maureen, Jessica
    - Suggestions included a videoclip or blog where students could post what they're reading and faculty could share their pleasure reading as well.
5. New business
- The next City Council meeting is March 17<sup>th</sup>. It is possible that the filtering issue will be discussed.
6. Adjourn

Handouts:

- Heather Joseph flier
- February 23, 2009 agenda
- February 2, 2009 minutes

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Remaining Reserved meeting dates (Mondays 2-4):

Mar. 2 - CANCELLED  
 Apr. 6  
 Apr. 13  
 Apr. 27  
 May 4